

Devices in the University Library for Students With Disabilities or Chronic Illnesses

“Special Status” Usage Type

Students with a disability and/or a chronic illness can apply for “special status” as users of the University Library, which grants the following privileges:

- The standard loan periods are automatically increased from four to six weeks and the loan period for journals from one to two weeks.
- The short loan of reference collections may be extended to three days.
- As an exception, the loan period can be changed upon personal arrangement in individual cases.
- Furthermore, holds placed on ordered items may be extended.

IMPORTANT: Fee and reminder regulations as well as the possibility of extending the loan period still apply!

- If necessary for reasons related to a disability or illness, it is possible to extend the loan by telephone during library opening hours.
- If necessary, students with disabilities and chronic illnesses can receive special support from library staff, e.g. getting books from the shelves or information on the availability of literature on the phone.

* This regulation applies to individuals with a degree of disability of 50% or more. If an individual's degree of disability is less than 50%, it does not mean that an application should not be submitted, rather such cases should be discussed with the University Library staff directly to determine possible solutions (as of March 2020).



VORSCHUB – Representation for Students With Disabilities and Chronic Illnesses

c/o AstA der RWTH Aachen
Pontwall 3
52062 Aachen
Phone: +49 241 80 93792
(Telephone only available during consultation hours)

Email: vorschub@asta.rwth-aachen.de

You can find our current consultation hours here:

www.asta.rwth-aachen.de/beratung/behinderung-chronic-illness/



www.facebook.com/VORSCHUB.RWTH/

Equipment for Users With a Visual Impairment

The following aids are available for students from the Information Center of the Central Library (second floor):

- Screen reader with a monitor
- Internet PC with Cobra screen reader and Microsoft Office programs

Library Access for Users With a Physical Disability

The main entrance to the University Library is wheelchair accessible via a ramp to the left of the stairs. Library 2 is also accessible. The different floors of the library can be accessed via an elevator in both buildings.

Accessible Bathrooms

An accessible bathroom is available in the Central Library and Library 2.

Information on Requesting the “Special Status”

After **activating your personal library account** in SelfService (<https://sso.rwth-aachen.de/idp/profile/SAML2/Redirect/SSO?execution=e1s1&lang=en>), you can submit a **short request** to the University Library Loan Desk by email (ausleihe@ub.rwth-aachen.de) or by telephone (+49 241 80 94456).

Current information from the University Library can be found under the following link:

<https://www.ub.rwth-aachen.de/cms/UB/Service/Benutzung-vor-Ort/~hnwn/Menschen-mit-Behinderung/?lidx=1>

If you have any further questions, please contact the library staff on site or VORSCHUB.



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